

How to activate your Student Account Number

Overview:

This guide applies **only** to students transitioning from the University of South Australia to Adelaide University.

To access myAdelaide, you will need your AU student account number and must activate your account.

If you are a **UoA Foundation Studies student**, you can log into myAdelaide using your existing student ID and login credentials.

Select each of the items below to learn more:

[1. How to activate your Student Account Number](#)

Need further assistance?

If you have any questions, call the AU Technology Service Desk on (08) 8302 5000

1. How to activate your Student Account Number

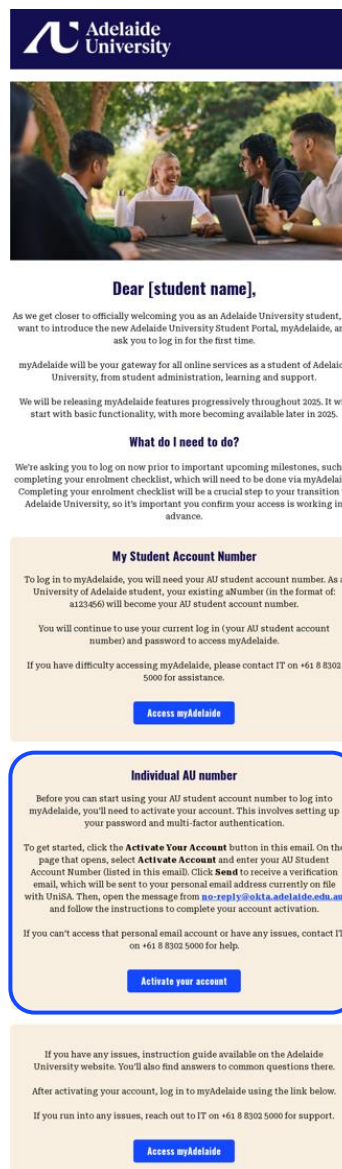
1. Open your email

Check your inbox for an email from
Student_Transition@study.adelaideuni.edu.au.

This email includes your **Student Account Number** and a link to activate your account.

2. Click the activation link

In the email, scroll down and select the **Activate Your Account** button.



Individual AU number

Before you can start using your AU student account number to log into myAdelaide, you'll need to activate your account. This involves setting up your password and multi-factor authentication.

To get started, click the **Activate Your Account** button in this email. On the page that opens, select **Activate Account** and enter your AU Student Account Number (listed in this email). Click **Send** to receive a verification email, which will be sent to your personal email address currently on file with UniSA. Then, open the message from no-reply@okta.adelaide.edu.au and follow the instructions to complete your account activation.

If you can't access that personal email account or have any issues, contact IT on +61 8 8302 5000 for help.

Activate your account

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3. Select 'Activate Account'

You will be taken to the account activation page. Click [Activate Account](#).

4. Enter your Student Account Number

Type in your [Student Account Number](#) (found in the email).

5. Click 'send'

This will trigger an automatic email to be sent to your personal email address currently on file with UniSA



Sign In

Username

☐ Keep me signed in

Next

[Help](#)

New to AU? [Activate your AU account](#)



Activate your AU account

AU Login

Username in your welcome email (Example: a1234567)

Send

[Already have an AU account?](#)

Need further assistance?

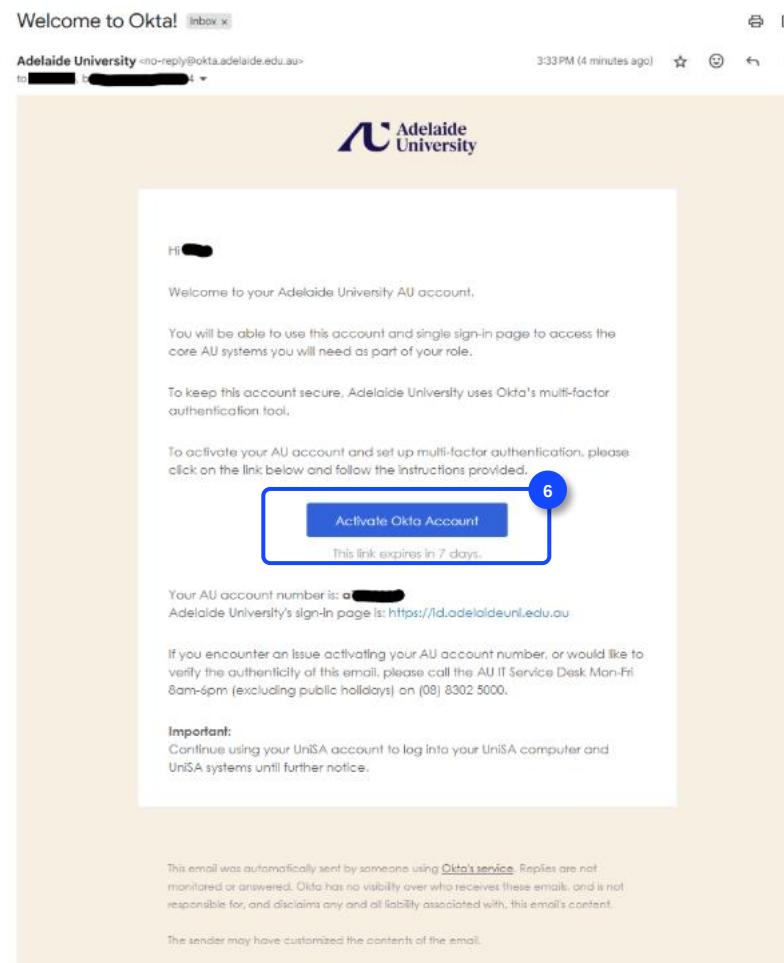
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6. Activate your Okta Account

Open the new email from no-reply@okta.adelaide.edu.au and click the **Activate Okta Account** button.

The link will expire in 7 days, so be sure to activate within this timeframe.



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7. Set a password

Set a password that meets the password policy, then click [next](#).



Set up password

Password requirements:

- At least 14 characters
- A lowercase letter
- An uppercase letter
- A number
- A symbol
- No parts of your username
- Does not include your first name
- Does not include your last name
- Password can't be the same as your last 10 passwords

Enter password 7

Re-enter password

Next 7.1

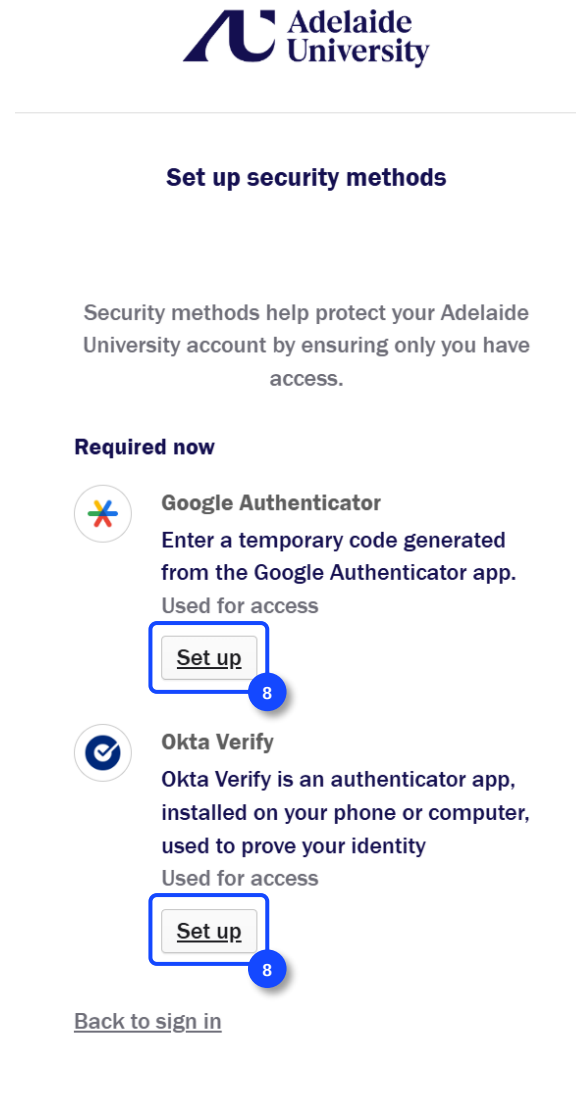
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8. Set up your multi-factor authentication

Select either Okta Verify (recommended) or Google Authenticator. Once setup is complete, you can sign in to Okta and access the [Adelaide University student portal](#).



 Adelaide University

Set up security methods

Security methods help protect your Adelaide University account by ensuring only you have access.

Required now



Google Authenticator
Enter a temporary code generated from the Google Authenticator app.
Used for access
Set up 8



Okta Verify
Okta Verify is an authenticator app, installed on your phone or computer, used to prove your identity
Used for access
Set up 8

[Back to sign in](#)

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